C VISION INTERNATIONAL

AGENDA

How Leading Organizations Are Redefining Customer Experience with AI

Executive Dinner

SPEAKERS



Mo Baki
VP Operations
Polaris Transport



Dave Brajkovich
CTO
Polaris Transport



Laura McLeod
CCO
Security Compass Technologies



Katia Saenko
SVP/CIO
Cadillac Fairview



Chancy Chen
Head of Customer Experience
T & T Supermarket



David Erlich
Director, AWS at Softchoice
Softchoice LP

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HOW LEADING ORGANIZATIONS ARE REDEFINING CUSTOMER EXPERIENCE WITH AI

November 04, 2026
5:30 PM-9:00 PM
Eastern Time

This executive discussion will bring together senior business and technology leaders to explore how AI is reshaping customer experience, customer engagement, customer service operations, and business growth. We are looking for executives responsible for customer experience strategy, operational excellence, technology modernization, AI adoption, and digital transformation initiatives.

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