C VISION INTERNATIONAL

AGENDA

The Intersection of Human Touch & AI in Elevating Customer Experiences

Executive Dinner

SPEAKERS



Anders Gericke
Director, Head of Billing CX & Operation
Nuuday



Odin Skovsted
Director, Customer Success
Intel



John-Erik Sommer Børresen
Senior Director, Product & Offering Management
VELUX Commercial



Morten Lantow
Head of Machine Learning Operations
DSV



Vanitha Venkatasubramaniam
Associate Director, Commercial Excellence
Novo Nordisk



Martin Kronborg
Director, Customer Experience
VELUX



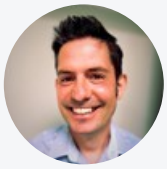
Steen Clausen
Director Customer Support
HARMAN International



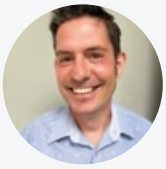
Laura Dumitrache
Head of Customer Care
Hempel



Camilla Kjær Hejselbæk
Markedschef - Director Market
Koda



James Adamczuk
CX Evangelist EMEA
Zoom



James Adamczuk
Global CX Strategy Lead
Zoom

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THE INTERSECTION OF HUMAN TOUCH & AI IN ELEVATING CUSTOMER EXPERIENCES

November 19, 2024
5:30 PM-9:00 PM
Central European Time

In today's fast-paced digital landscape, the synergy between human touch and AI innovation is reshaping the way businesses connect with their customers. In this session we will dive into how leading organisations are seamlessly integrating the power of AI with the irreplaceable essence of human touch to create unparalleled customer experiences. We will discuss the dynamic intersection of empathy-driven interactions and artificial intelligence, paving the way for a new era in customer engagement.

TOGETHER WITH

ZOOM