C VISION INTERNATIONAL

AGENDA

From Digitized Chaos to Clarity: What It Really Takes to Orchestrate CX AI

Executive Dinner

SPEAKERS



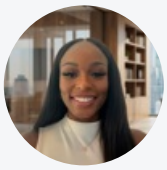
Ibrahim Jackson
Founder & CEO
Ubiquitous Preferred Services



Seth Ganz
Solutions Architect
TELUS Digital (1)



Mohamed Afifi
RVP, Global AWS Alliance GTM
Zendesk



Darsha Wells
Sr. Business Development Executive
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Ashok Arpula
VP, Data & Cloud Azure
Mizuho



Holly Grey
VP Digital AI
Wells Fargo

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FROM DIGITIZED CHAOS TO CLARITY: WHAT IT REALLY TAKES TO ORCHESTRATE CX AI

October 28, 2026
5:30 PM-9:00 PM
Eastern Time

Most enterprises have already deployed some form of AI in their contact centers, but when systems are siloed and workflows are disconnected, AI amplifies problems instead of solving them. This conversation explores what separates organizations that have truly orchestrated their CX AI (connecting data, systems, and workflows so AI can make real decisions across every channel) from those still operating in "digitized chaos."

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