C VISION INTERNATIONAL

AGENDA

Agentic autonomy in today's operations: Trust versus control

Executive Dinner

SPEAKERS



Ibrahim Jackson
Founder & CEO
Ubiquitous Preferred Services



Henry Catry
COO
New York Life Insurance Company



Prachi Kasodhan
SVP & GM, Global Head of Servicing Capabilities & Innovation (Gen AI & Product)
American Express



Carmine Fardella
Division CFO, Head of Global Order to Cash & Accounting Shared Services
Bloomberg



Srini Masanam
Global Head of Data Quality and Governance
Citi



Kathryn Zhao
Head of Institutional API Product
OKX

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AGENTIC AUTONOMY IN TODAY'S OPERATIONS: TRUST VERSUS CONTROL

November 17, 2026
6:00 PM-9:30 PM
Eastern Time

Agentic AI is moving from pilot to production, and financial services leaders face a defining question: how much autonomy should agents have? Grant too little, and value stalls. Grant too much, and risk, compliance, and customer trust are exposed.
Join TCS and AWS for an intimate New York dinner with line-of-business and technology leaders to explore how financial institutions can reimagine processes with the right guardrails, governance, and oversight to scale agentic autonomy they can trust.
Topics we'll cover:
Drawing the autonomy line: Which decisions agents can own end to end, and where people stay in the loop.
Governance by design: Building auditability, explainability, and regulatory alignment into agentic workflows from the start.
Trust at scale: Moving from controlled pilots to production across lending, payments, operations, and customer service.
Measuring what matters: Showing business value while managing operational, model, and reputational risk.
Operating model shifts: How business and technology teams share ownership, accountability, and oversight of agents.

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